

Tonic Conference 2022

Booking Terms and Conditions and Cancellation Policy

Tonic Conference 2022 will be run in accordance with My Vaccine Pass requirements

In accordance with our venue for Tonic Conference 2022, Palmy Conference and Function Centre, the Conference will be run following My Vaccine Pass requirements as set out in the COVID-19 Framework by the NZ Government. All participants will need to show your My Vaccine Pass for scanning as you enter the venue.

Should the COVID-19 Framework and My Vaccine Pass requirements change between now and the Conference date, we will review this policy in accordance with changes, alongside the requirements of our venue, and keep you fully updated.

Booking Terms and Conditions:

1. If, for any reason, you can't join us for the Conference date, your registration can be transferred to another member of your team at any time.
2. If notice of cancellation is received 30 days or more before Conference commences, 75% of the conference fee will be credited or refunded back to you, you can choose which suits you best. This will give us the opportunity to offer your ticket to someone on the waiting list and cover our administration costs.
3. No refunds or credits will be issued if notice of cancellation is received within 30 days of the Conference date, unless the COVID-19 Cancellation Policy below applies.
4. Exult reserves the right to alter the programme details or facilitators.

COVID-19

With COVID-19 creating much uncertainty we want to do as much as we can to run Conference in a way that keeps delegates safe. The intention of our COVID-19 specific cancellation policy is to our plan and provide as much certainty as we can for you as you register for Tonic Conference. If you have any questions, please email hello@exult.co.nz.

COVID-19 Cancellation Policy

Overview

Traffic Light Level at Venue	How this affects Tonic Conference 2022 (Subject to change in line with Government guidelines and the policies of our venue)
Green	<ul style="list-style-type: none"> ▪ Tonic Conference 2022 will proceed as planned. ▪ The venue requires all attendees to present their My Vaccine Pass which will be scanned on arrival. ▪ As an event using vaccination certificates, no capacity limits or distancing will be required.
Orange	<ul style="list-style-type: none"> ▪ Tonic Conference 2022 will proceed as planned. ▪ The venue requires all attendees to present their My Vaccine Pass which will be scanned on arrival. ▪ As an event using vaccination certificates, no capacity limits or distancing will be required. However, we recommend that attendees socially distance and we will provide masks for those who wish to wear them.
Red	<ul style="list-style-type: none"> ▪ Tonic Conference 2022 will proceed with a maximum 80 delegates in-person and remaining delegates joining through live stream. ▪ The venue requires all in-person attendees to present their My Vaccine Pass which will be scanned on arrival. ▪ Face masks must be worn at all times except when consuming food or beverages.

1. Due to the possibility of ongoing uncertainty of COVID-19, this policy is written to fit within the Government's COVID-19 Framework implemented 2 December 2021.
2. Tonic Conference will go ahead as planned on Wednesday 19th and Thursday 20th October 2022 if Palmerston North is at Green or Orange level of the COVID-19 Framework on those dates.
3. If Palmerston North is at the Red level of the COVID-19 Framework, Tonic Conference will go ahead on Wednesday 19th and Thursday 20th October 2022 as a combination of in-person and live streamed event. A maximum number of 80 delegates can attend in-person. The Conference will be run according to the rules for events going ahead at Red with My Vaccine Pass requirements.
 - a. Delegates will be given the option to attend in-person or via live stream in the order that they registered for Conference according to the Conference Delegate Master List administered by Exult.
 - b. As we work through the delegate list in order of registration, once we reach our 80 in-person limit, you will be offered the option to attend via live stream.
4. If you are travelling to the Conference from an area that is at the Red level of the COVID-19 Framework and Palmerston North at the Green or Orange level:
 - a. You can choose not to attend the Conference at any time and your registration can be transferred to another member of your team from an area that is at the Green or Orange level of the COVID-19 Framework.
 - b. You can choose to attend, and you will need to undertake a COVID PCR test at an approved testing venue 72-hours before the start of Conference.
 - c. Should your test be positive for COVID-19, your registration can be transferred to another member of your team. If they are also subject to the Red level of the COVID-19 Framework, they will also need to produce a negative COVID PCR test taken 72-hours before the start of Conference.
2. If you test positive for COVID-19 and are in quarantine, or you are self-isolating due to being identified as a close contact of someone with a positive COVID-19 PCR test, within 14 days of the start of the Conference:
 - a. Your registration can be transferred to another member of your team if they are from an area at the Green or Orange level. If they are from an area at the Red level, they will need to undertake a COVID PCR test 72-hours before the start of Conference.
 - b. You can choose not to attend and, on sharing proof of your positive test or request to self-isolate, Exult will credit or refund 75% of the conference fee back to you.
3. Exult reserves the right to alter this COVID-19 Cancellation Policy should the NZ Government make changes to the COVID-19 Framework or My Vaccine Pass requirements between now and the Conference date. We will review this policy in accordance with changes, alongside the requirements of our venue, and keep you fully updated.
4. Exult reserves the right to make decisions under this Policy, on a case-by-case basis.
5. Exult will not be held responsible for any loss of funds incurred due to cancellation of travel or accommodation due to COVID-19. We strongly recommend you check the cancellation and refund policies of your travel and accommodation providers and book fully refundable or changeable options for both where you can.